

IMS

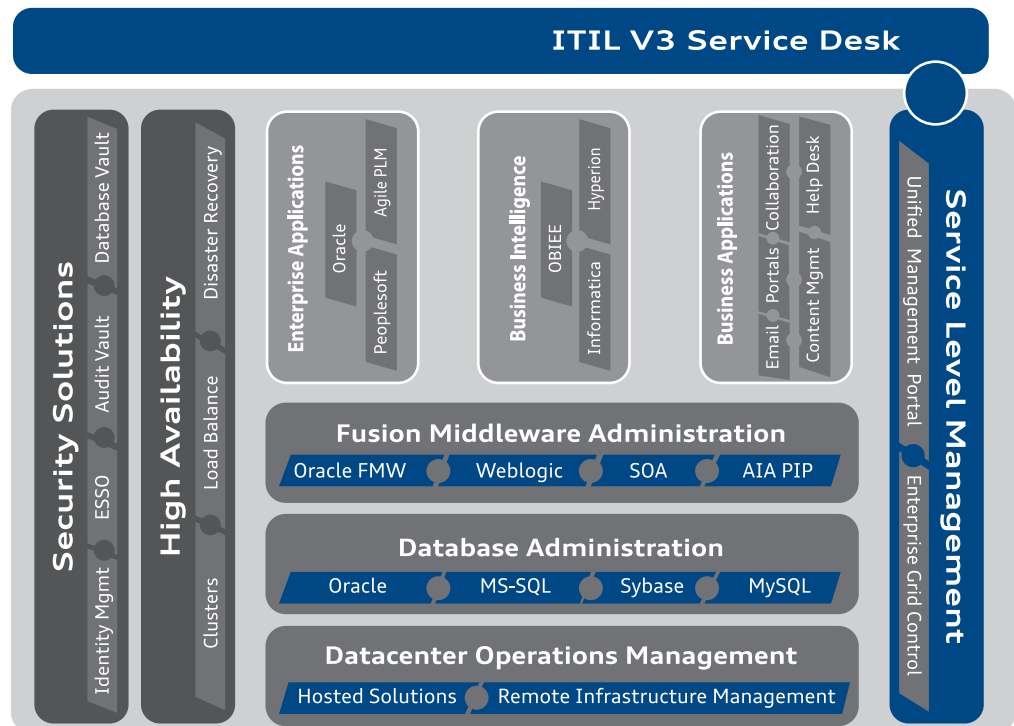
Infrastructure Managed Services

"I would like just take a moment and thank each of you for your continued dedication to the Starrett company. You're the best and you've done a great job for us. Sincere Thanks."

Manager Of Information Systems (Corporate)

We focus on your IT Infrastructure so you can focus on your core business.

Apps Associates Infrastructure Managed Services (IMS) is designed to provide reliable, flexible and secure Infrastructure management to you and your organization. We deliver key solutions to your business – from datacenter operations management to database administration to business applications management. Solutions that address specific business needs, allowing you to scale as your business grows, and quickly adapt to technologies as they evolve. Leveraging our Infrastructure Managed Services allows you to focus on your core business while Apps Associates ensures the quality of your IT systems and operations.



"I appreciate having such a great group of people (from Apps Associates). From corruption issues, to data migrations, to day-to-day inundations, I'm very glad to know that we've got such a great team able to handle the 'opportunities' that come our way."

DBA Manager

Top 10 Global Medical Device Company

Leverage a robust management infrastructure that can let your business operate around the globe.

Ensuring that business applications are available, efficient and secure at all times is paramount to every organization. To ensure that these business services are available, organizations need to have control over entire technology stack from hardware, software to business applications. Apps Associates Infrastructure Managed Services provides end-to-end support of all components under one umbrella.

Service Offering

- ▶ Enterprise Applications Administration
- ▶ BI Applications Management
- ▶ Database Administration
- ▶ Hosted Services
- ▶ Service Level Management
- ▶ Remote Infrastructure Management
- ▶ Datacenter Operations Management
- ▶ Fusion Middleware Administration

Key Benefits

- ▶ Increased availability of your business systems
- ▶ Predictable performance to manage your service level targets
- ▶ Faster resolution to Issues
- ▶ Experienced resources to support your business systems
- ▶ Secure operations with independent SSAE 16 Type II report to meet your internal controls

ABOUT APPS ASSOCIATES

Founded in 2002, Apps Associates is an IT service provider offering proven expertise in Oracle and Microsoft applications and technologies. Recognized as one of the fastest growing private U.S. companies (Inc. 500) and continuing to realize rapid growth, Apps Associates is setting a compelling standard for delivery & customer satisfaction. Our service and solutions cover the entire life cycle of IT consulting and execution from assessment & planning through implementation and ongoing, post-production management and support. We offer a broad spectrum of competencies including: Oracle Applications (E-Business Suite, Hyperion / Enterprise Performance Management), Fusion Applications, Business Intelligence, Fusion Middleware, Infrastructure Administration and Managed Services (On-premise, Remote, Hosted, Cloud), Application Development (Java, .Net, Oracle APEX), Microsoft SharePoint, Apps University (Training Services). In addition, our solutions include ShipConsole, the premier Oracle validated shipping solution that has been tested and validated by Oracle to fully integrate with E-Business Suite.

North America

- ▶ Boston (Headquarters)
- ▶ New York
- ▶ Atlanta
- ▶ Chicago

Asia

- ▶ India
Global Development Center

Europe

- ▶ Germany
- ▶ Netherlands

Middle East

- ▶ Oman

www.appsassociates.com