

**“I would like to thank you very much for your wonderful work these past months. You have been very reliable and easy to work with, and your work is top notch. This has made our job so much easier! I am looking forward to our work together in the coming projects.”**

Project Manager,  
One of the world’s largest telecommunications companies

## Microsoft Application Development & Support Services

Apps Associates' team of program managers are experts at delivering solutions built on Microsoft technologies. All our engineers are certified MCAD or MCSA, with vast experience and expertise in Microsoft tools, platforms, products and project management techniques. We use that experience to envision solutions, create product specifications, develop project plans, manage the entire product development life cycle, and serve as a liaison with related stakeholders in Microsoft technologies. Apps Associates' Microsoft Practice is focused on delivering solutions around a key set of Microsoft products.

### All current production versions of the Microsoft .NET framework (v1.0, 1.1, 2.0, 3.0, 3.5), including:

- C# and VB .Net programming
- ASP .Net web development
- Rich client development using Windows Forms
- Advanced rich client development using Windows Presentation Foundation (WPF)
- Advanced web development, including detailed knowledge of the HTTP protocol, HTML markup, JavaScript, and AJAX programming techniques

### In-depth knowledge of the following protocols and technologies:

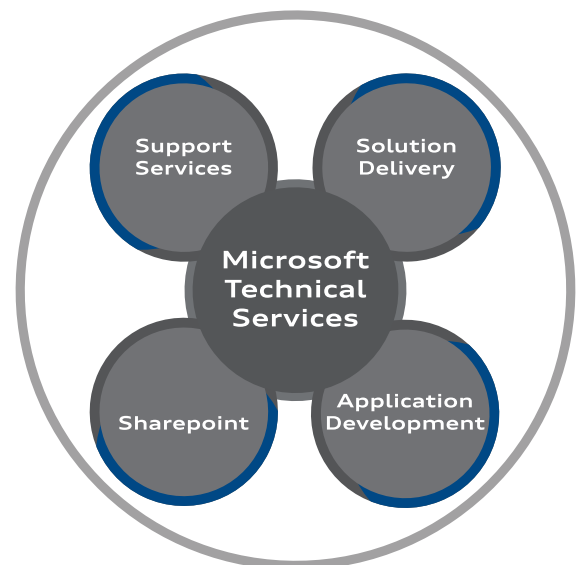
- HTTP
- TCP/IP and the communication stack
- SOAP and XML web services
- Recursive descent compilers

### SharePoint Solutions

- Collaboration
- Departmental solutions
- Custom portals
- Intranets & Extranets
- Workflows
- SharePoint Installation & Maintenance and Support

### Reporting Services

- SQL Server Reporting Services
- SQL Server Analysis Services



"Apps Associates delivered a customized technical and financial model that allowed us to meet a challenging project schedule without the overhead of additional employees. Their Microsoft project team blended seamlessly with ours to create a cohesive and efficient group, delivering high quality results on time and on budget."

Manager, Systems Engineering  
Leading manufacturer of green transportation equipment

## MONITORING - SUPPORT SERVICE FOR MULTIPLE REGIONS ACROSS THE GLOBE

Apps Associates' blended offshore-and-onsite methodology provides 24x7 services to keep your business information available and secure for multiple regions across the globe. Our flexible, cost-effective support services ensure that your company's IT applications will perform well around the clock, and that you will have direct access to the expertise of our support team at any time of the day or night. Apps Associates redefines managed services for Microsoft databases and applications. We provide preventative maintenance, proactive problem resolution, and a range of other production-related support services. We offer dedicated offshore resources assigned to your account under the guidance and coordination of our onsite management team: a cost-effective blended staffing model that will maximize your return-on-investment. Our team of highly skilled technical experts offer an agile, flexible skill profile, allowing your internal staff to focus on strategic IT initiatives.

## Target Offering

- ▶ Blended cost structure based on Global Delivery model
- ▶ Designed to meet the challenge of balancing strategic, high-value activities vs. ongoing support & maintenance
- ▶ Measurable, performance-based Service Level benchmarks or flexible staff augmentation
- ▶ Assigned staffing to leverage site-specific knowledge
- ▶ Complete end-to-end support, integrated with your team
- ▶ ITIL-based, best practice methodology

## Tangible Benefits

- ▶ Measurable Cost Savings
- ▶ Agile, Flexible Staffing to Leverage Broad Skill Base
- ▶ Ability to Focus Your Staff on Core Initiatives
- ▶ Improved Internal User Satisfaction

## ABOUT APPS ASSOCIATES

Founded in 2002, Apps Associates is an IT service provider offering proven expertise in Oracle and Microsoft applications and technologies. Recognized as one of the fastest growing private U.S. companies (Inc. 500) and continuing to realize rapid growth, Apps Associates is setting a compelling standard for delivery & customer satisfaction. Our service and solutions cover the entire life cycle of IT consulting and execution from assessment & planning through implementation and ongoing, post-production management and support. We offer a broad spectrum of competencies including: Oracle Applications (E-Business Suite, Hyperion / Enterprise Performance Management), Fusion Applications, Business Intelligence, Fusion Middleware, Infrastructure Administration and Managed Services (On-premise, Remote, Hosted, Cloud), Application Development (Java, .Net, Oracle APEX), Microsoft SharePoint, Apps University (Training Services). In addition, our solutions include ShipConsole, the premier Oracle validated shipping solution that has been tested and validated by Oracle to fully integrate with E-Business Suite.

### North America

- ▶ Boston (Headquarters)
- ▶ New York
- ▶ Atlanta
- ▶ Chicago

### Asia

- ▶ India  
*Global Development Center*

### Europe

- ▶ Germany
- ▶ Netherlands

### Middle East

- ▶ Oman

[www.appsassociates.com](http://www.appsassociates.com)