

“I would like to thank you very much for your wonderful work these past months. You have been very reliable and easy to work with, and your work is top notch. This has made our job so much easier! I am looking forward to our work together in the coming projects.”

Project Manager,
One of the world’s largest telecommunications companies

Microsoft Application Development & Support Services

Apps Associates' team of program managers are experts at delivering solutions built on Microsoft technologies. All our engineers are certified MCAD or MCSA, with vast experience and expertise in Microsoft tools, platforms, products and project management techniques. We use that experience to envision solutions, create product specifications, develop project plans, manage the entire product development life cycle, and serve as a liaison with related stakeholders in Microsoft technologies. Apps Associates' Microsoft Practice is focused on delivering solutions around a key set of Microsoft products.

All current production versions of the Microsoft .NET framework (v1.0, 1.1, 2.0, 3.0, 3.5), including:

- C# and VB .Net programming
- ASP .Net web development
- Rich client development using Windows Forms
- Advanced rich client development using Windows Presentation Foundation (WPF)
- Advanced web development, including detailed knowledge of the HTTP protocol, HTML markup, JavaScript, and AJAX programming techniques

In-depth knowledge of the following protocols and technologies:

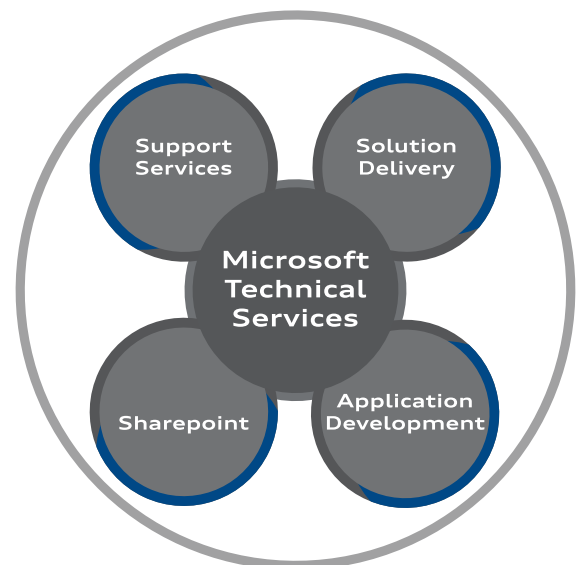
- HTTP
- TCP/IP and the communication stack
- SOAP and XML web services
- Recursive descent compilers

SharePoint Solutions

- Collaboration
- Departmental solutions
- Custom portals
- Intranets & Extranets
- Workflows
- SharePoint Installation & Maintenance and Support

Reporting Services

- SQL Server Reporting Services
- SQL Server Analysis Services



"Apps Associates delivered a customized technical and financial model that allowed us to meet a challenging project schedule without the overhead of additional employees. Their Microsoft project team blended seamlessly with ours to create a cohesive and efficient group, delivering high quality results on time and on budget."

Manager, Systems Engineering
Leading manufacturer of green transportation equipment

MONITORING - SUPPORT SERVICE FOR MULTIPLE REGIONS ACROSS THE GLOBE

Apps Associates' blended offshore-and-onsite methodology provides 24x7 services to keep your business information available and secure for multiple regions across the globe. Our flexible, cost-effective support services ensure that your company's IT applications will perform well around the clock, and that you will have direct access to the expertise of our support team at any time of the day or night. Apps Associates redefines managed services for Microsoft databases and applications. We provide preventative maintenance, proactive problem resolution, and a range of other production-related support services. We offer dedicated offshore resources assigned to your account under the guidance and coordination of our onsite management team: a cost-effective blended staffing model that will maximize your return-on-investment. Our team of highly skilled technical experts offer an agile, flexible skill profile, allowing your internal staff to focus on strategic IT initiatives.

Target Offering

- ▶ Blended cost structure based on Global Delivery model
- ▶ Designed to meet the challenge of balancing strategic, high-value activities vs. ongoing support & maintenance
- ▶ Measurable, performance-based Service Level benchmarks or flexible staff augmentation
- ▶ Assigned staffing to leverage site-specific knowledge
- ▶ Complete end-to-end support, integrated with your team
- ▶ ITIL-based, best practice methodology

Tangible Benefits

- ▶ Measurable Cost Savings
- ▶ Agile, Flexible Staffing to Leverage Broad Skill Base
- ▶ Ability to Focus Your Staff on Core Initiatives
- ▶ Improved Internal User Satisfaction

ABOUT APPS ASSOCIATES

Founded in 2002 by former employees from Oracle Consulting Services, Apps Associates is an IT service provider offering unparalleled balance of value and IT competency & experience. Recognized as one of the fastest growing private U.S. companies, Apps Associates continues to expand rapidly and is setting a compelling standard for delivery & customer satisfaction. Built upon global delivery and best practice methodology, the company leverages onshore, on-site and offshore capabilities to deliver results and ensure ROI. With headquarters located in the Boston MA USA area, the company has offices in New York NY, Atlanta GA, Germany and India, the site of our Global Development Center. Our service & solution offerings include: Oracle E-Business Suite Consulting, Oracle Business Intelligence / Enterprise Performance Management, Apps University, Oracle Database Administration & Remote Infrastructure Services, Microsoft Technical Consulting and ShipConsole, an Oracle Validated Integration Solution for EBS shipping.

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