

Optimize Your Oracle System with Ongoing Diagnostics from WatchDog



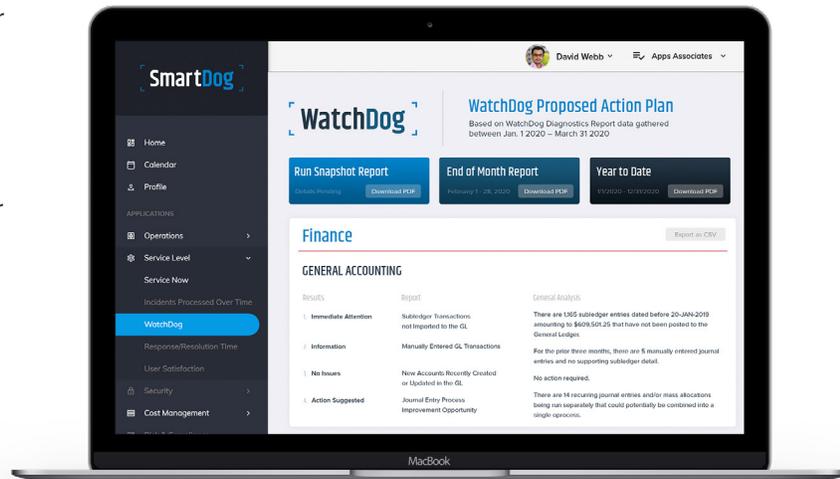
Research indicates that [94% of Oracle users](#) haven't maximized their applications in the cloud. CIOs and other IT decision makers are missing opportunities for optimization and cost-containment in today's complex IT landscape. It can be all too easy to miss technical errors driving inefficiencies, or inaccurate settings negatively impacting business performance. As companies scale, it also places new demands on IT to continuously check the status of business-critical applications in order to optimize for shifts in business operations. Annual or bi-annual diagnostic checks are not enough to address this challenge.

So how can you ensure a healthy Oracle system for your company? We at Apps Associates believe that complete optimization means more than a simple annual diagnostics check. It needs to be an ongoing element of how you manage your environment, without draining too many resources from your IT team.

Watchdog Diagnostics is here to help.

It provides a Profile and Health Check to ensure your system is optimally configured. Apps Associates' team will examine your entire Oracle EBS or Oracle SaaS environment to give you an in-depth report on your software and an action plan for maximizing your technology stack through automation. This includes:

- Customer landscape, configuration and transaction counts
- Identifying system errors, business weaknesses and areas for improvements
- Consulting services available to define specific remediation steps



Watchdog takes the guesswork out of reporting. With Oracle recommendations available at your fingertips, you'll have access to diagnostics and reports on an ongoing basis. You'll gain deeper insights into what aspects of your business are using which applications, providing the opportunity to optimize your existing investment.

An Action Plan for Maximizing Your Technology Stack

Leveraging the custom data from WatchDog, we'll work with you to identify areas for improvement, including:



Configuration Weaknesses

Did you set tolerance levels and constraints upon your initial software implementation yet rarely revisit them? We'll identify inaccurate settings that can have a significant impact on business performance.



Broken Business Processes

Familiar with process breakdowns? Unsurprisingly, they can have a negative impact on your company's overall health. Leverage your Oracle EBS or Oracle SaaS environment to monitor performance and avoid common errors.



Transactional Issues

Technical failures can cause transactions to error-out or remain incomplete, infringing on the timelines of business processes or workflows.

But we're not just here to plug holes – we'll help you stabilize and improve your system for the long term. So, where do we start?

- ▶ **1.** First, we run proprietary diagnostics in order to automatically gather the information needed to understand how your software is configured and being used. We look for:
 - System profile settings
 - Transaction flow
 - Broken business processes
 - Data integrity issues
- ▶ **2.** Once the configuration and usage of your Oracle ERP or Oracle SaaS system is determined, we do a thorough review of your issues log, Oracle CSI information and perform an in-depth review of your systems in their entirety.
- ▶ **3.** Then, we meet with your key users in a workshop setting to understand how the system is being utilized. This provides the practical insight you need into what can be done to improve the system, and its overall ability to boost your business operations.
- ▶ **4.** Finally, we prepare a detailed report and plan of action, outlining how you can stabilize and improve your Oracle EBS or Oracle SaaS system, including:
 - Turn on functionality
 - Targeted training
 - Process improvements
 - Enhanced reporting



Use Your Software to Its Full Potential

Harnessing the transformative insights provided by WatchDog's continuous health checks is easy – it's included as part of our [Infrastructure Managed Services \(IMS\)](#) and [Application Managed Services \(AMS\)](#) offerings. These proprietary diagnostic tools can be accessed anytime through the SmartDog console. Apps Associates experts will work with you to reduce costs and system errors, while your team stays focused on the strategic, high-value activities that are integral to the long-term success of your business. Acting as a true extension of your IT team, we manage the entire stack, providing a single source of expertise and accountability across your enterprise.

There is no need to be groping around in the dark, when consistent and ongoing diagnostics can be readily available for insight into your business operations. WatchDog helps to manage your entire tech environment to ensure you are utilizing your software to its full potential, and not paying for unnecessary applications.

Ready to learn more? Visit us [online](#), or call +1.855.466.5066.

Our Strategic Partners:



About Apps Associates

Apps Associates is the recognized industry leader for migrating and managing Oracle-to-the-Cloud. With thousands of engagements, Apps Associates brings the knowledge, flexibility and relentless customer-first focus companies rely upon to help them move to the cloud and solve their most strategic and complex business challenges. Acting as an extension of customers' IT teams, Apps Associates delivers breadth of services and dependability along with unparalleled agility and ROI. Longstanding customers such as Brooks Automation, Hologic Inc., Edwards Vacuum, and Take Two Interactive Software Inc. turn to Apps Associates as their trusted partner for the management of critical business needs, providing strategic consulting and managed services for Oracle, Salesforce, integration, analytics and public, private or hybrid cloud infrastructure.

To learn more about how Apps Associates has successfully migrated hundreds of Oracle EBS customers to the cloud, [click here](#) or follow Apps Associates on social media [Twitter](#) and [LinkedIn](#).

