

# Apps Associates On Demand – Remote Work Capabilities

Enabling flexible and remote work options for employees and clients has long been championed as the “future of work” – and it’s never been more vital than in today’s current global climate. As companies prioritize employee safety in the aftermath of the COVID-19 crisis, IT professionals are facing new circumstances where remote work is the norm.

Here at Apps Associates, we are thankful that remote IT services have long been the backbone of our organization. For nearly two decades, we have provided remote capabilities to over [50% of our client base](#). Our experts are trained to work with your team physically on-premise or remotely in the cloud – we’ve always taken a hybrid approach, like many of our clients! So, whether you need to migrate 60 or 60,000 fields of data, virtual support and planning with our team can still help you reach your goal.

## We’re equipped with the right tools, so your project can get off the ground

Video conferencing. Every Apps employee and expert has access to their own conference account to make project planning and conferences as easy and efficient as in-person meetings.

To ensure regular remote delivery and adequate support for attendee-heavy meetings, Apps leverages a host of tools to:



Gauge reactions to presentations



Make meetings more engaging and productive



Enforce the human touch that can sometimes be lost in a virtual world. Remember, we’re part of your team, not just a chatbot.

Apps can roll with the punches! Whether you’re using Teams, Slack or your own form of internal instant messaging, we’ll integrate with your preferred app to keep your organization running efficiently:

- » Amazon Chime
- » WebEx
- » Zoom
- » Skype
- » Microsoft Teams

## Taking the office to the cloud

We recognize that for many clients, they’re accustomed to working in-person and remote work can seem like a challenge, especially for complex, multi-tiered projects. Our experts are well-versed in supporting projects and clients from afar and will set you up for success through our Remote Collaboration Workshop, before even beginning the project itself.



Gives customers a chance to ask questions before launching the project



Gets customers acclimated to the new culture



Allows our experts to develop a unique approach for working with each individual team and project, maintaining the personal touch we’re known for

## Secure remote work at every turn

In office or through a VPN, Apps Associates considers the security and safety of our clients top priority, so we've invested heavily in remote security to ensure your data will be protected during a virtual project.



All Apps employees are able to utilize the VPN at once with no degradation of service



Individual laptops are encrypted at rest, so it's just like we're working from an in-office desk



All employees have access to in-home wireless internet services with WPA2 security



Laptops are installed with controls for anti-virus and anti-phishing software



Regular penetration, threat and other security testing to ensure 100% compliance at all times



To ensure client security, we install client VPNs for our customers for all access to internal network objects, so you can work in between our network and yours.

## What about our critical remaining equipment or hardware?

We recognize that some devices may be integral to the success of a client project and they can't be substituted by a cloud or virtual twin. In an instance like this, we will arrange to have your equipment picked up and distributed to our team so you don't have to worry about the logistics.

## Apps Associates Delivers – From Anywhere

We know it can be daunting to have to shift workflows and best practices to a format that you and your team are not accustomed to. With our trained experts, extensive remote working experience, and remote work tools the switch will be seamless and your project can go on as planned – without concerns over security or support. We know there is a lot of uncertainty in the world right now but one thing you can be sure of is our support. With over 600+ cloud migrations under our belt and nearly two decades of remote work expertise, we'll help you future proof your roadmap for whatever comes next.

Apps Associates is an enterprise application services leader with a customer-first focus. Apps Associates has more than two decades of experience helping organizations innovate through digital transformation initiatives. Customers such as Brooks Automation, Hologic Inc., Edwards Vacuum, and Take Two Interactive Software turn to Apps Associates for strategic counsel, system integration and the services required to solve their most complex business challenges - utilizing experience in analytics, application modernization, process automation, digital systems, technology and operations.

To learn more about how Apps Associates can help you align your business with the right technology, visit: [www.appsassociates.com](http://www.appsassociates.com), or follow Apps Associates on social media on [Twitter](#) and [LinkedIn](#).

