Maximize Efficiency and Minimize Risk
PeopleSoft Managed Services
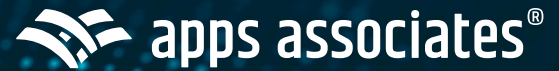
apps associates®

Let Apps Associates be your partner and guide as you navigate daily PeopleSoft HCM and ERP system support, implementations, enhancements, and upgrades. We offer a full suite of Managed Services that can supplement your IT department's existing skillsets and function as an extension of your team.

Dedicated Support Team

Our experienced PeopleSoft experts can help resolve issues faster, reducing your risk. We provide various types of support and services you can choose from and customize to ensure your organization's systems are optimized to meet business needs and expectations.

HCM and ERP Application Support

Apps Associates PeopleSoft Application Support Services offers flexible and variable levels of monthly support that your organization can allocate for various projects and track status via our Customer Service Portal. Our experts can help you prioritize, manage and measure support activity without any additional burden on your existing staff, mitigating the risks of workforce turnover or peaks in demand on your internal staff.

✓ Evaluate/Improve Processes

✓ New Module Implementation

✓ Enhancements

✓ New Reports

Hosting And Operational Services

Apps Associates PeopleSoft Hosting and Operational Services offers a range of hosted support options for infrastructure stability to keep your critical PeopleSoft HCM and ERP apps running smoothly. We provide robust Service Level Agreements (SLA) and our consultants provide quick responses within 60 minutes guaranteed.

✓ Sever-Level Troubleshooting

✓ Database Administration

✓ Routine Vendor Patch Management

✓ Data Backup & Recovery

✓ Redundant Systems / Failover Solution

✓ Disaster Recovery

Why Apps Associates for PeopleSoft Managed Services

Apps Associates has deep experience providing PeopleSoft support as an Oracle partner and offers the flexibility and transparency your organization needs. We are not a help desk. Instead, we provide a dedicated and experienced Senior Delivery Manager and Primary support team so you can be assured your organization is a priority and will receive best in class service.

✓ Support model proven and refined over the last 2 decades

✓ PeopleSoft support with average team member having 20+ years of PeopleSoft experience

✓ Quarterly review process to provide for continuous improvements

✓ Consulting on demand

✓ Flexible service agreements

Upgrade/PUM Services

Apps Associates PeopleSoft Manager Upgrade (PUM) Services is a comprehensive approach for optimizing your HCM and ERP systems. We can evaluate your current applications against organization needs, then help determine whether you need to upgrade to a newer version through PeopleSoft Upgrade Manager (PUM), a Fluid User Interface or evaluate a move to the Cloud. Our experienced team can manage each type of upgrade and guide you through the launch to lessen the burden on your IT staff.

PeopleSoft Upgrade Manager as a Service (PUMaaS)

Remediate Customizations

Upgrade Lab
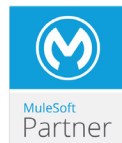
Integration with 3rd party Applications

Knowledge Transfer

About Apps Associates

Apps Associates is an enterprise application services leader with a customer first focus. Apps Associates has more than two decades of experience helping organizations innovate through digital transformation initiatives. Customers such as Brooks Automation, Hologic Inc., Edwards Vacuum, and Take Two Interactive Software turn to Apps Associates for strategic counsel, system integration and the services required to solve their most complex business challenges - utilizing experience in analytics, application modernization, process automation, digital systems, technology and operations.

To learn more about how Apps Associates can help you align your business with the right technology, visit: www.appsassociates.com, or follow Apps Associates on social media on Twitter and LinkedIn.

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ORACLE | Partner

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